



Your Authorized Service Provider

Company Profile

Micromac Computers are based on the NSW Central Coast and are specialists in Computer Hardware, Software, Sales, Networking, Service, Repairs, ADSL and Wireless Internet, Support and Training.

Established in June 2000, our wide range of services ensures our clients have one point of reference for all their computer and connectivity needs.

Our highly trained staff hold many qualifications including IT Diplomas, Microsoft Certified Professionals and Microsoft Certified Systems Engineers. This allows us to design, install and support a wide range of solutions specifically tailored for your business.

Hardware support includes but is not limited to the repair of : Desktop PCs, CRT and LCD Displays, Servers, and Notebooks. We also service Printers and Point of Sale.

Our ability to support both Windows and Apple Macintosh based systems, including cross networking of these platforms, have made us a market leader with Local Businesses, Government Departments, Schools and personal home computer users.

As Registered Partners and Authorized Service Agents for ASI Solutions, AWA, Bytecraft, IMI, PK Business Advantage and Integriti IT, some of Australia's largest computer distributors and suppliers to NSW Education and Government departments, we provide quality equipment and excellent service to suit all situations.

We are the preferred Onsite Service Agents for Bytecraft (IBM / Lenovo) and ASI Solutions for the Central Coast / Hunter Regions and currently hold the contract to rollout all Lenovo Education PCs in these regions.



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Major Projects, Installations and Support Services that Micromac Computers are currently involved in or that Micromac Computers have performed in the past from our diverse range of suppliers include:

- Roads and Traffic Authority Rollout
- Department of Corrective Services
- Super Cheap Auto Stores
- Dominos Pizza
- Reject Shops
- Bakers Delight
- DET Technology for Learning (T4L)
- DET Connected Classrooms
- Projector Installations
- Exclusive DELL warranty of all Connected Classrooms Equipment
- NSW Lotteries

We also provide onsite servicing at the Williamtown RAAF Base and Eraring Power Station for both ASI and Lenovo.

All of our highly trained Technicians and Engineers have undergone inductions at both of these sites. They have also undergone all appropriate Police Background Checks and Working with Children Checks.

Prior to their demise, Micromac Computers were the preferred Education Service Agents for Optima. We also performed many project installations for Optima to the Department of Education, NSW Police, Roads and Traffic Authority, and Department of Corrective Services. We performed the complete fit out of Goulburn Gaol and previously held the exclusive support contract for Optima in the ACT.

Our popularity and level of support for Optima and the DET had allowed us to become the preferred Authorised Service Provider for Optima in the Canberra / ACT region providing support for Approx 100 State Schools and 60 Catholic Schools.



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Micromac Computers can also provide Data Cabling Solutions as well as Telephone Systems through our 9 year strong partnership with ACA Communications, a government approved supplier and installer.

We are also a registered partner of People Telecom. This allows us to offer you a complete solution including ADSL Broadband Internet connections as well as all your voice call needs, including Voice over IP.

We also offer you the convenience of Pre Paid Labour Agreements where you can pre purchase labour hours at a reduced rate.

We have extensive Wireless Networking experience and can custom suit a solution for your site. Further to this we have designed and implemented Wireless Networking solutions for Blue Haven Public School, Henry Kendall High and Gosford Selective High School.

One of our most popular solutions is Remote Backup Services. This is where we house a backup copy your data offsite and perform regular weekly backups via broadband to one of our in house Servers.

Our popularity is based not only on our knowledge and the range of services we provide, but the fact that we are reliable, prompt and provide ongoing support.

Micromac prides itself on its professionalism and personalised service and look forward to assisting you with all your computer needs.

Our standard supported area extends from north of the Hawkesbury including all of the Central Coast (02 43 area) out to Kurri Kurri / Cessnock, up to Maitland, over to Raymond Terrace and out to Williamtown. Obviously this encompasses all of the Lake Macquarie and Newcastle areas. We are able to service further than this if necessary as we have been known to travel to Muswellbrook if required.



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We have several reference sites available throughout the Central Coast allowing you to make an informed decision when deciding on the best solution for your business needs.

I have included at the end of the document a list of some of our supported sites, and if required can provide contact information for these sites as a reference.

If you have any further queries, please don't hesitate to call me on 0412 820 061 or visit our website at www.micromac.com.au .

Looking forward to working together with you in the future.

Regards,

Wayne Viset.



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Reference Sites

Please find below a list of sites currently supported by Micromac Computers. Support of these sites ranges from Hardware Sales and Service, to onsite Network Support and High Level Server Support.

Some of our currently supported Contract Schools :

Northlakes High School
Gorokan High School
Gosford High School
Henry Kendall High School
Narara Valley High School

Girrakool School (Minimum Security, Kariong) (Juvenile Justice)
George Anderson Walpole School (Maximum Security, Kariong) (Corrective Services)

Blue Haven Public School
Berkeley Vale Public School
Valley View Public School

Some of our currently supported Retail Clients :

Blue Tongue Central Coast Stadium
Central Coast Mariners Football Club
Ray White Real Estate Offices x 5
YMCA / Cessnock City Council
Coast Ultrasound
Bells at Killcare
Pretty Beach House